



# TALENT CAMP TRAINING SOLUTION

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## COMPANY PROFILE

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# 2024 VERSION



HRDF  
MALAYSIA

REGISTERED  
TRAINING PROVIDER



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# INTRODUCTION

We, at TALENT CAMP CONSULTANCY SDN BHD strongly believe that everyone is talented in the organization. Some talents are developed but some talents are not. Employees always are the organization's greatest asset. Hence, organizations must maximize employee's strengths by providing good engagement and effective training.

In fact, everyone wishes the salary would be increasing annually, but many of them are not willing to learn and explore to new knowledge. Therefore, many organizations could not retain the right talents and employee turnover rate is high.

We help organizations to identify the competency gap based on their job scopes and work closely with management by understanding the root cause before providing the training. Our programmes methodologies combine with presentation, experiential activities, group discussion, case studies, and short videos. We always ensure the pool of our trainers is qualified and professional with the years of industrial experiences.

## TAGLINE

EVERYBODY IS TALENTED

## OUR VISION

We aim to be the world class learning solution provider  
of PEOPLE DEVELOPMENT.

## OUR MISSION

We strive to provide our esteemed clients with the skills  
and knowledge necessary in building workforce  
capabilities.

# OUR ESTEEMED CLIENTELE



Eat Well, Live Well.



RIVERSTONE HOLDINGS LIMITED



TAISHO PHARMACEUTICAL



# TEAM BUILDING

## TEAM EXPERIENCE

NUMBER PUNCH, E MAZE, BLINDMAN SHAPE, CORNER TO CORNER, THE XY GAME, AMAZING RACE, IMPOSSIBLE JUGGLE, LEGO PLAY

## TEAM THEMATIC

CRIME SCENE INVESTIGATION, THE LOST VALLEY OF CHIEF PAWHATTEN, MUSICAL RHYTHM, PIZZA MIRACLE, THE CHENG HO

## TEAM ADVENTURE

FLYING FOX, PAINTBALL, ARCHERY COMBAT, WALL CLIMBING, WHITE WATER RAFTING, ABSEILING, RAFTING BUILDING, JUGLE TREKKING, CAVING

## OUR SERVICES

### EVENT MANAGEMENT

- HOTEL BOOKING
- TRANSPORTATION: BUS / VAN
- T-SHIRT
- BANNER

### PROGRAM CUSTOMISATION

- Incorporate Company Values, Vision & Mission
- Focus on specific Learning Objectives

### HRDC CLAIMABLE

- ADVISE ON CLAIMING AMOUNT
- HELPING ON APPLICATION

### PHOTOGRAPHY SERVICE

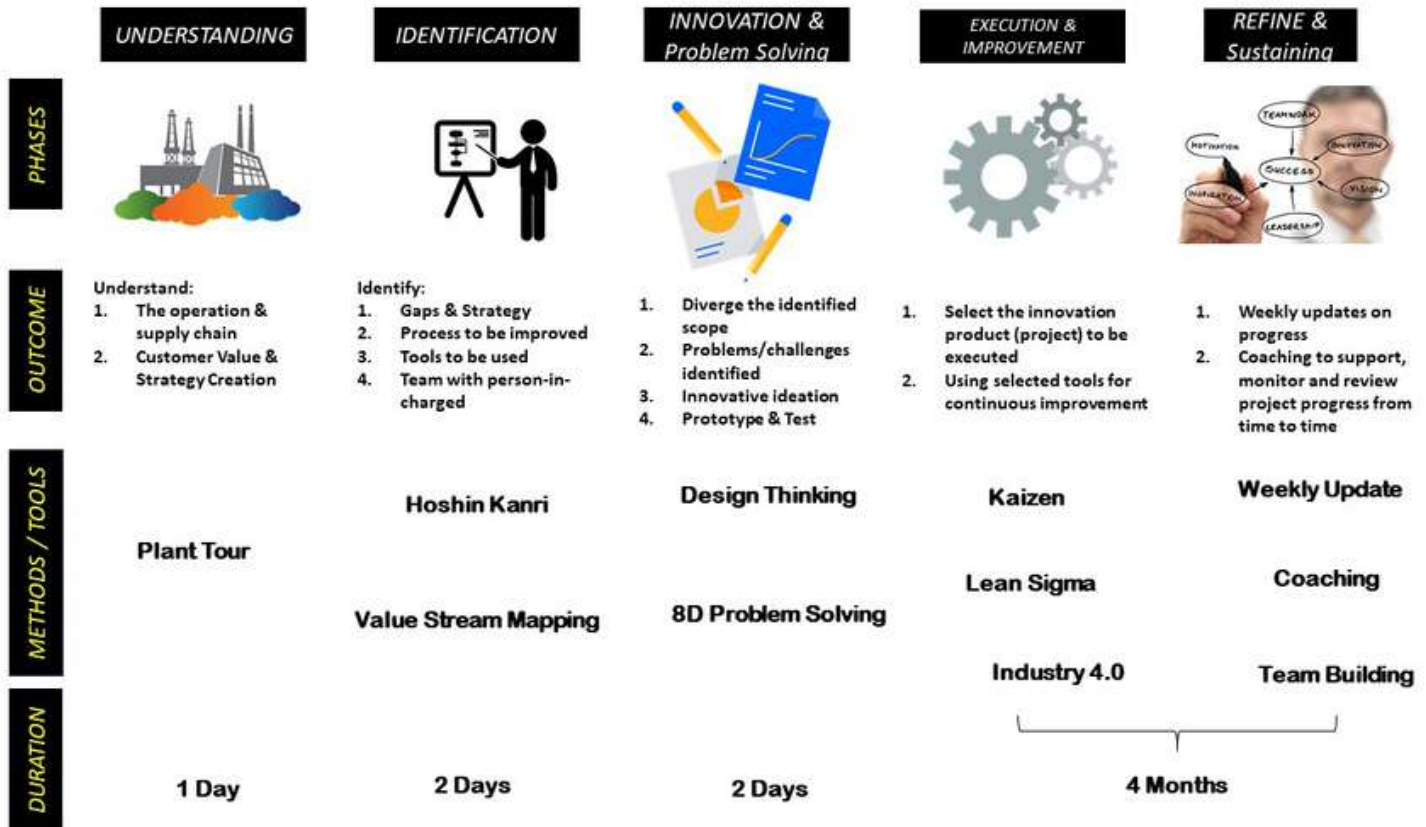
- Provide Photos for Memories
- Provide Video Slide



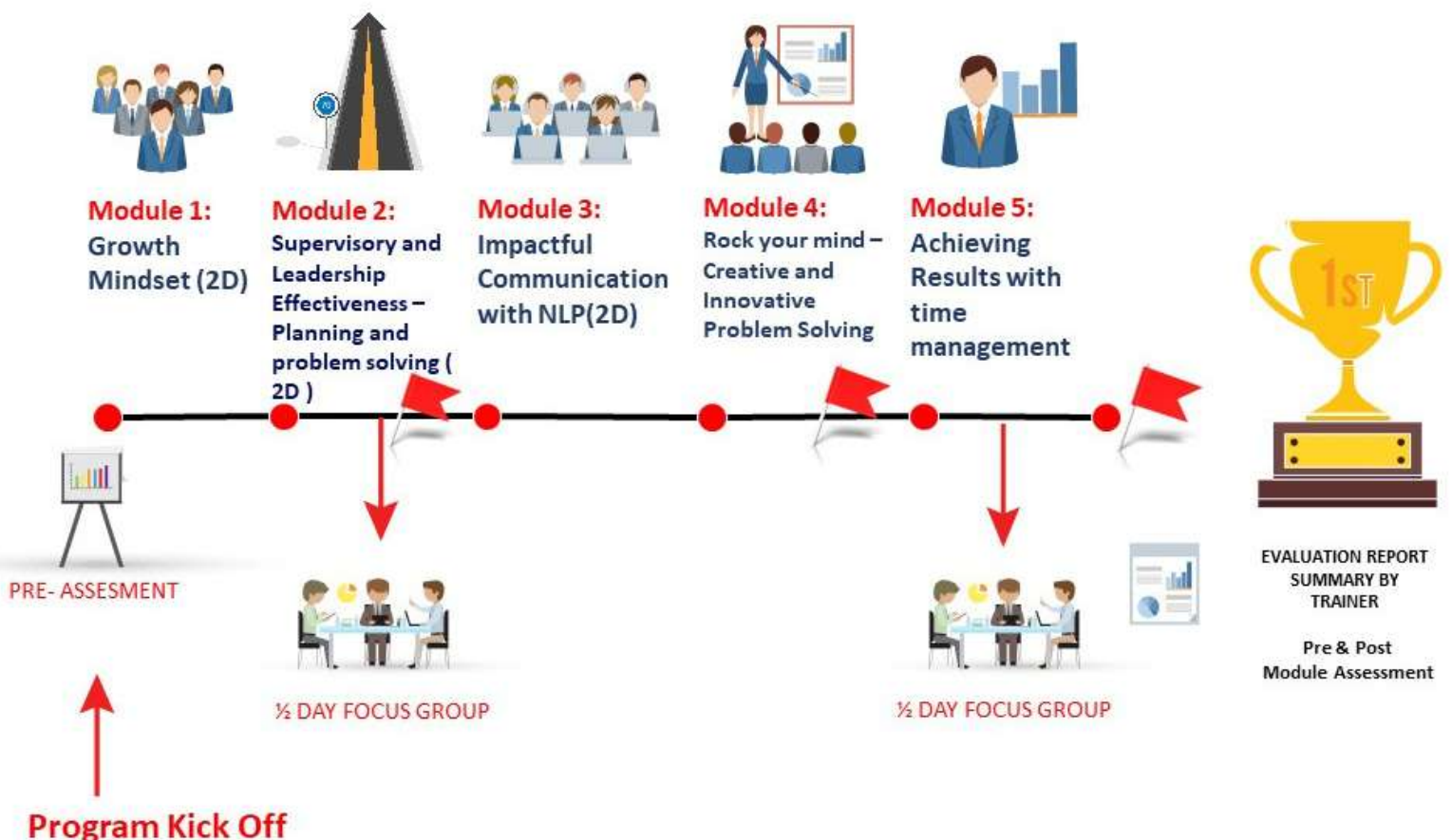


# SERIES PROGRAM

## OPERATION EXCELLENCE



## LEADERSHIP/SUPERVISORY DEVELOPMENT



# PROGRAM LISTING

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# **LEADERSHIP & STRATEGIC ESSENTIALS**

- AGILE LEADERSHIP
- CHANGE MANAGEMENT FOR ORGANIZATIONAL LEADERS
- CONFLICT MANAGEMENT AND RESOLUTION
- COACHING AND NLP AS A TOOL FOR EFFECTIVE LEADERSHIP
- COACHING AND MENTORING FOR PEAK PERFORMANCE
- HIGHLY EFFECTIVE SUPERVISORY SKILLS
- TRANSFORMATIONAL LEADERSHIP FOR LEADERS
- NEW NORM LEADERSHIP IN VUCA TIMES
- SITUATIONAL LEADERSHIP: THE MANAGERIAL ESSENTIALS
- SHIFT UP LEADERSHIP PROGRAM FOR NEWLY APPOINTED MANAGERS
- MANAGING PEOPLE AND THEIR PERFORMANCE
- MANAGING GEN XYZ FOR LEADERS
- STRATEGIC PLANNING FOR TOP MANAGEMENT





# **COMMUNICATION & INTERPERSONAL SKILLS**

- **APPLIED COMMUNICATION SKILLS WITH NLP**
- **BUSINESS COMMUNICATION IN ENGLISH (WRITING AND SPEAKING)**
- **COMMUNICATION BOOTCAMP FOR EFFECTIVE COMMUNICATION**
- **EFFECTIVE COMMUNICATION AT WORKPLACE**
- **HIGH IMPACT PRESENTATION SKILLS**
- **IMPROVING YOUR PUBLIC SPEAKING SKILLS**
- **INTERPERSONAL SKILLS – BUILDING BETTER WORK RELATIONSHIPS**
- **PERSUASIVE POWER IN BUSINESS STORY TELLING**
- **PRESENTATIVE SKILLS FOR TECHNICAL PROFESSIONAL**
- **SPEAK LIKE A PRO & PRESENT LIKE A STAR**
- **SPEAK UP WITH CONFIDENCE AND CONVINCING**
- **TECHNICAL REPORT WRITING**



# **CUSTOMER SERVICE**

- **CALL CENTRE CUSTOMER SERVICE TRAINING**
- **CONSULTATIVE TECHNIQUE FOR CUSTOMER SATISFACTION**
- **CUSTOMER CENTRIC MINDSET & CULTURE**
- **DEBT COLLECTION THROUGH TELEPHONE SKILLS**
- **ESSENTIAL CUSTOMER SERVICE TECHNIQUES & ETIQUETTE**
- **HANDLING ESCALATION AND MANAGING DIFFICULT CUSTOMER**
- **WORLD CLASS CUSTOMER SERVICE**
- **YOU GOT SERVICE EXCELLENT CUSTOMER SERVICE WORKSHOP**
- **QUALITY MANAGEMENT AND CUSTOMER SERVICE EXCELLENCE**

A photograph of two women in a professional setting. The woman on the left, with long dark hair, is seen in profile, looking towards the other woman. The woman on the right, with curly dark hair, is smiling and gesturing with her right hand while holding a blue pen. They appear to be in a collaborative discussion. The background is a bright, out-of-focus office space.

# **SALES & MARKETING**

- **CLIENT ACCOUNT MANAGEMENT: COMMUNICATE AS A TRUSTED ADVISOR**
- **COMMUNICATION, NLP & BODY LANGUAGE FOR EFFECTIVE SALES**
- **CONSULTATIVE SELLING TECHNIQUE: REWARDING RELATIONSHIP WITH KEY ACCOUNTS**
- **CROSS AND UP SELLING: AN NLP APPROACH IN COMPLETE SELLING**
- **MASTER OF SALES STRATEGY WITH INFLUENCING & NEGOTIATION SKILLS**
- **REINVENTING SALES & MARKETING IN COMPETITIVENESS IN CHALLENGING TIMES**
- **SALES COACHING NLP APPLICATIONS IN BUILDING A PERFORMING SALES TEAM**
- **SALES NEGOTIATION SKILLS**
- **TELEPHONE APPOINTMENT SETTING SKILLS**
- **TELE SALES TRAINING**





# **PERSONAL EFFECTIVENESS**

- CREATIVE PROBLEM SOLVING AND DECISION-MAKING SKILLS
- DESIGN THINKING: INNOVATIVE & CREATIVE THINKING TOOL
- EFFECTIVE PLANNING & TIME MANAGEMENT FOR HIGHER PRODUCTIVITY
- EMOTIONAL EXCELLENCE AT WORKPLACE
- GROWTH MINDSET & POSITIVE MENTAL ATTITUDE FOR GREATER PERFORMANCE
- INSPIRE MOTIVATION TOWARDS POSITIVE MINDSET
- MINDFULNESS & EQ FOR POSITIVE MINDSET & STRESS MANAGEMENT
- PERSONAL GROOMING AND BASIC ETIQUETTE
- SIX THINKING HAT: BE A PROBLEM SOLVER
- THE 7 HABITS OF HIGHLY EFFECTIVE PEOPLE
- TRANSFORMING MINDSET & EFFECTIVE GOAL SETTING



# FINANCE & ACCOUNT

- **ESSENTIAL BUDGETING AND COSTING**
- **FINANCE FOR NON FINANCE PROFESSIONALS**
- **FINANCIAL STATEMENT & ANALYSIS FOR FINANCE PERSONNEL**
- **FIXED ASSETS MANAGEMENT**
- **FORENSIC ACCOUNTING**
- **FRAUD RISK ASSESSMENT: BUILDING A FRAUD AUDIT PROGRAM**
- **MALAYSIAN FINANCIAL REPORTING STANDARDS (MFRS)**
- **PREPARATION OF FULL SET OF ACCOUNTS**
- **STRATEGIC FINANCIAL PLANNING, BUDGETING AND FORECASTING**
- **STEP BY STEP GUIDE TO EFFECTIVE DEBT COLLECTION & RECOVERY TECHNIQUES**



# **HUMAN RESOURCES**

- **ANTI-BRIBERY & CORRUPTION – A CORPORATE LIABILITY PERSPECTIVE**
- **BEHAVIORAL INTERVIEWING TECHNIQUES**
- **CRITICAL HR SKILLS FOR NON-HR MANAGERS**
- **DEVELOPING AND MANAGING KEY PERFORMANCE INDICATORS (KPI)**
- **FUNDMENTAL OF TRAIN THE TRAINERS**
- **HANDLING DISCIPLINE AND DOMESTIC INQUIRY**
- **IMPROVING PAYROLL ADMINISTRATION TECHNIQUES**
- **MANAGING DIFFICULT EMPLOYEES & ABSENTEEISM**
- **MANAGING SEXUAL HARASSMENT AT THE WORKPLACE**
- **STRATEGIC TRAINING NEED ANALYSIS (TNA)**
- **UNDERSTANDING & IMPLEMENTATION OF RBA VERSION 6.0**
- **UNDERSTANDING THE EMPLOYMENT ACT 1995**





# **SUPPLY CHAIN MANAGEMENT**

- **BASIC INTERNATIONAL PAYMENT SYSTEM**
- **EFFECTIVE WAREHOUSE AND INVENTORY MANAGEMENT**
- **HANDLING THE CARRIAGE OF DANGEROUS GOOD OF IATA & IMDG**
- **INTERNATIONAL & DOMESTIC TRADE – ELIMINATING RISK AND PROBLEM IN PURCHASE AND SALES ORDER AND CONTRACT**
- **INVENTORY MANAGEMENT – STOCK TAKING & STOCK EVALUATION**
- **MANAGING SUPPLIER FOR ORGANIZATION PERFORMANCES**
- **MASTERING INCOTERMS 2020 (ICC) IN IMPORT EXPORT MANAGEMENT**
- **PENGURUSAN GUDANG DAN INVENTORI YANG BERKESAN**
- **PROCUREMENT MANAGEMENT – SUPPLIER, INVENTORY MANAGEMENT, SOURCING, TENDERING AND NEGOTIATION**
- **STRATEGIC PROCUREMENT AND INVENTORY MANAGEMENT**



# **INTERNATIONAL ORGANIZATIONAL FOR STANDARDIZATION**

## **QUALITY MANAGEMENT SYSTEM (QMS)**

- ISO 9001:2015 AWARENESS TRAINING
- ISO 9001:2015 INTERNAL AUDIT TRAINING
- ISO 9001:2015 RISK ASSESSMENT TRAINING
- ISO 9001:2015 DOCUMENTATION PREPARATION & IMPLEMENTATION

## **AUTOMOTIVE MANAGEMENT SYSTEM**

- IATF 16949:2016 AWARENESS & INTERNAL AUDIT TRAINING
- IATF 5 CORE TOOLS
- ADVANCED PRODUCT QUALITY PLANNING (APQP)
- PRODUCTION PART APPROVAL PROCESS (PPAP)
- FAILURE MODE EFFECTS ANALYSIS (FMEA) VERSION 2019
- MEASUREMENT SYSTEM ANALYSIS (MSA)
- STATISTICAL PROCESS CONTROL (SPC)



# **INTERNATIONAL ORGANIZATIONAL FOR STANDARDIZATION**

## **FOOD SAFETY MANAGEMENT SYSTEM**

- **FSSC 22000 V6 IMPLEMENTATION & INTERNAL AUDIT TRAINING**
- **GOOD MANUFACTURING PRACTICE (GMP)**
- **HAZARD ANALYSIS CRITICAL CONTROL POINT(HACCP)**
- **ISO 22000:2018 AWARENESS & INTERNAL AUDIT TRAINING**
- **MALAYSIAN STANDARD (MS 1500:2009) AWARENESS TRAINING**

## **ENVIRONMENTAL ASPECTS RELATED COURSES**

- **ISO14000:2015 AWARENESS TRAINING**
- **ISO14000:2015 INTERNAL AUDITOR TRAINING**
- **ENVIRONMENTAL ASPECTS & IMPACT**
- **ISO 14001: 2015 EMS LEGAL & OTHER REQUIREMENTS**





# **INTERNATIONAL ORGANIZATIONAL FOR STANDARDIZATION**

## **OHS MANAGEMENT SYSTEMS**

- ISO 45001:2018 AWARENESS TRAINING
- ISO 45001:2018 INTERNAL AUDITOR TRAINING
- ISO 45001: 2018 DOCUMENTATION PREPARATION & IMPLEMENTATION

## **MEDICAL DEVICES QUALITY MANAGEMENT**

- ISO 13485:2016 AWARENESS TRAINING
- ISO 13485: 2016 INTERNAL AUDITOR TRIANING

## **ANTI BRIBERY QUALITY MANAGEMENT**

- ISO 37001:2016 AWARENESS TRAINING
- ISO 37001:2016 INTERNAL AUDITOR TRIANING
- ISO 37001:2016 BEST PRACTICES PROGRAM



# OPERATIONAL EXCELLENCE

- 5S AWARENESS & INTERNAL AUDIT TRAINING
- 7 NEW QUALITY CONTROL TOOLS
- 8-DISCIPLINE PROBLEM SOLVING TECHNIQUE
- EFFECTIVE CORRECTIVE AND PREVENTIVE ACTION PLAN
- KAIZEN FOR PRODUCTIVITY IMPROVEMENT
- LEAN SIX SIGMA WORKSHOP (*WHITE / YELLOW / GREEN / BLACK / MASTER BLACK*)
- POKA YOKE - MISTAKE PROOFING TOWARDS ZERO DEFECT
- PRODUCTIVITY IMPROVEMENT THROUGH LEAN METHODOLOGY
- ROOT CAUSE ANALYSIS WORKSHOP
- TOTAL PRODUCTIVE MAINTENANCE
- VALUE STREAM MAPPING FOR REDUCE WASTE AND LEAD TIME

A close-up photograph of a person's hands wearing dark, textured work gloves. The person is holding a long, thin, metallic plate or sheet, which is being positioned against a larger, rectangular metal component. The background is slightly blurred, showing industrial equipment and a factory setting.

# TECHNICAL PROGRAM

- AIR CONDITIONING MAINTENANCE
- CALIBRATION & MEASUREMENT SYSTEM
- GEOMETRICAL DIMENSIONING & TOLERANCING – GD&T
- INJECTION MOUDLING DEFECT ANALYSIS
- INDUSTRIAL ELECTRICAL INSTALLATION AND COMMISIONING
- ROGRAMMABLE LOGIC CONTROLLER (PLC) – *SIEMENS, MITSUBISHI, ALLEN BRADLEY, OMRON*
- MAINTENANCE OF PNEUMATIC SYSTEM & CIRCUIT DESIGN
- PRACTICAL WELDING TRAINING





# **SAFETY & HEALTH PROGRAM**

- ACCIDENT INVESTIGATION, PREVENTION & REPORTING TRAINING
- BASIC FIRST AID, CPR AND AED TRAINING
- BEHAVIOURAL BASED SAFETY (BBS) TRAINING
- CHEMICAL HANDLING & SPILLAGE CONTROL
- DEFENSIVE DRIVING
- DEVELOPING EFFECTIVE SAFETY AND HEALTH COMMITTEE TRAINING
- ELECTRIC SAFETY TRAINING
- EMERGENC RESPONSE PREPARENESS & FIRE EVACUATION DRILL
- ERGONOMICS & MANUAL HANDLING IN THE WORKPLACE
- FORKLIFT SAFETY TRAINING
- HAZARD IDENTIFICATION, RISK ASSESSMENT, RISK CONTROL (HIRARC)
- NOISE MONITORING TRAINING



# **SAFETY & HEALTH PROGRAM**

- **SAFE WORKING IN CONFINED SPACE**
- **SCHEDULE WASTE MANAGEMENT**
- **OVERHEAD CRANE TRAINING**
- **UNDERSTANDING CHEMICAL HEALTH RISK ASSESSMENT**
- **UNDERSTANDING OSHA AMENDMENT 2022 (NEW)**
- **WORKING AT HEIGHT TRAINING**

## **OTHER SAFETY RELATED**

- **CHEMICAL HEALTH RISK ASSESSMENT (CHRA)**
- **ELECTROSTATIC DISCHARGE (ESD)**
- **INITIAL ERGONOMIC RISK ASSESSMENT INITIAL**
- **NOISE EXPOSURE MONITORING**



# MICROSOFT OFFICE

- MICROSOFT EXCEL (FOUNDATION, INTERMEDIATE, ADVANCED)
- MICROSOFT POWERPOINT (FOUNDATION, INTERMEDIATE, ADVANCED)
- MICROSOFT WORD (FOUNDATION, INTERMEDIATE, ADVANCED)
- MICROSOFT PROJECT (ESSENTIAL / ADVANCED)
- BIG DATA (POWER PIVOT & POWER QUERY)
- CREATING INFOGRAPHICS QUICKLY WITH POWERPOINT
- MASTERING PIVOT TABLE WITH PIVOT CHARTS
- MICROSOFT EXCEL: USEFUL FUNCTIONS AND FORMULAS
- POWER BI WORKSHOP
- PREPARING INTERACTIVE REPORT AND ANALYSIS WITH MICROSOFT EXCEL

**\*\*WE DO PROVIDE LAPTOP RENTAL (DELIVERY & SETUP)**





# **DIGITAL MARKETING**

## **DIGITAL MARKETING RELATED**

- BASIC VIDEO EDITING SKILLS & CONTENT CREATION
- DESIGN LIKE A PRO WITH CANVA
- INTEGRATED DIGITAL MARKETING
  - SEARCH MARKETING (SEM) / GOOGLE ADS
- SOCIAL MEDIA MARKETING (FACEBOOK & INSTAGRAM ETC)
- PHOTOGRAPHER COURSES

## **ARTIFICIAL INTELLIGENCE (AI)**

- IMPROVING PRODUCTIVITY USING AI TOOLS
- USING CHATGPT TO HELP YOU IN THE OFFICE





# *Thank you!*



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